

2025 Individual and Family Coverage

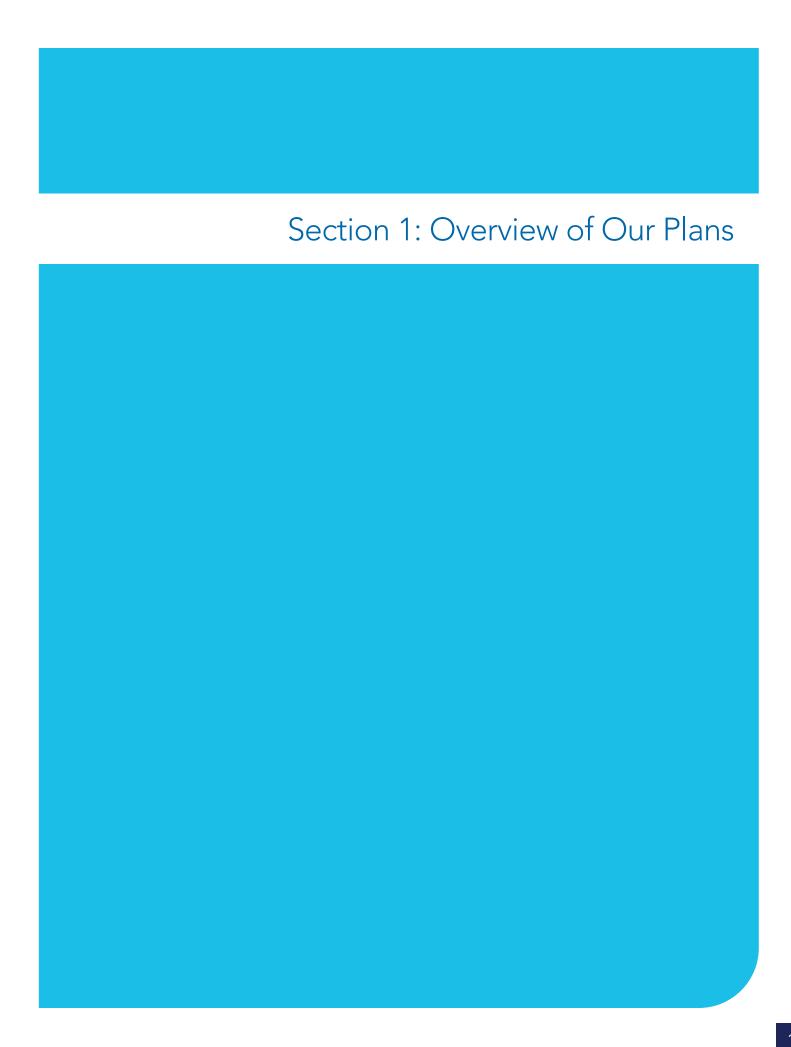
# **Blue** Option<sup>®</sup>

Focus on life. Focus on health. Stay focused.



# 2025 Blue Option Individual Coverage

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## Overview of Our Plans

Since our inception in 1984, BlueChoice® HealthPlan of South Carolina has established itself as a leader in individual health coverage for South Carolinians. We are committed to providing comprehensive health insurance solutions and are dedicated to meeting the unique needs of our members across the state.

For 2025 coverage, you can sign up for health insurance during the open enrollment period from October 14, 2024, to January 31, 2025. If you enroll in a plan between October 14, 2024, and December 31, 2024, your coverage will start January 1, 2025. If you enroll in a plan between January 1, 2025, and January 31, 2025, your coverage will start February 1, 2025.

#### Statewide Network

With Blue Option, you gain access to an extensive network of doctors, hospitals and other health care providers across South Carolina. You have the flexibility to choose health care providers from within our comprehensive statewide network, which includes all hospitals in South Carolina.

### Nationwide Coverage

If you are outside of South Carolina, you can easily access participating doctors and hospitals nationwide. Using an in-network provider through BlueCard® ensures you receive the highest level of benefits throughout the country.

## Lower Your Expenses With Our All-Inclusive Office Visit Copayment

If you visit a participating in-network provider, you will pay one copayment for all covered services performed in the doctor's office for the same date when billed by the doctor. Best of all, there are no dollar maximums! This is available for all plans that have a copayment.

## Comprehensive Coverage for Prescription Drugs

Blue Option plans include pharmacy services.
You have coverage for a wide variety of prescription drugs. Our goal is to give you a choice of safe and effective drugs while keeping your drug costs affordable.
You can purchase drugs at a retail pharmacy, or you can have them delivered to your doorstep through our mail-order program. To see a complete list of covered drugs or to find a pharmacy, visit www.BlueOptionSC.com/Pharmacy.

### See Clearly With Vision Coverage

All Blue Option plans include routine pediatric and adult vision coverage through an independent company, EyeMed, on behalf of BlueChoice.

You have access to the right mix of in-network providers—including independent eye doctors and popular retailers such as LensCrafters®, Target Optical® and Pearle Vision®. You can even use your benefits online at Glasses.com, ContactsDirect.com, LensCrafters.com, TargetOptical.com, Ray-Ban.com, and Oakley.com.



#### Wait There's More!

We also cover essential health benefits:

- Preventive and wellness services
- Outpatient care
- Emergency care
- Hospitalization

- Maternity and newborn care
- Pediatric care
- Mental health and substance abuse disorder services
- Lab services





## Benefits Designed for You

All-Inclusive, Comprehensive Office Visit Copayment — One low copayment per in-network office visit covers all related diagnostic and treatment services, including labs and X-rays. This is available for all plans that have a copayment.

BlueCard Program — If you are traveling outside of South Carolina, you can locate participating doctors and hospitals nationwide. When you use a doctor or hospital through BlueCard, you receive the highest level of benefits.

Adult and Pediatric Vision — All plans include a \$0 copayment for an annual routine eye exam for adults and \$15 for children.

The FOCUS fwd® Wellness Incentive Program is designed to help you lead a healthier lifestyle. By completing health-related activities and challenges, you can earn up to \$110 in rewards and increase your chances of winning one of the \$1,000 quarterly and \$5,000 annual cash rewards in our Sweepstakes! Just look for the running man icon throughout this brochure indicating a FOCUS fwd initiative and its entry values.



**Great Expectations**® for health — More than 20 wellness, chronic condition management and behavioral health programs focus on the early detection of illness and the prevention of disease.

My Diabetes Discount Program — Receive insulin with a \$0 copayment when you meet the program criteria.

Blue CareOnDemand<sup>SM</sup> Powered by MDLIVE® — Have virtual visits with a doctor any time day or night for less than \$35 on most plans.

Specialist Visits — No referral is necessary with a Blue Option plan!

Lab Choices — We offer lab choices, generating savings and lower out-of-pocket costs for you.

Free-Standing Ambulatory Surgical Centers — Our network of free-standing ambulatory surgical centers can save you money when you need surgery or a procedure that doesn't require an overnight stay.

EXAMPLE	FACILITY FEE*
You use a free-standing ambulatory surgical center.	\$200
You use the hospital or an outpatient facility affiliated with a hospital.	\$400 copayment, then deductible, then 50%
*Benefits vary. Check your Schedule of Benefits.	

**Preventive Dental** — This benefit covers an allowed amount per benefit period for preventive exams and cleanings at any licensed dentist.

My Life Consult<sup>SM</sup> — You have access to three free counseling sessions and three free life management sessions from First Sun. Because First Sun is a separate company from BlueChoice<sup>®</sup>, First Sun is solely responsible for all services related to individual assistance programs.





## Tiered Prescription Drug Benefits

We offer pharmacy benefits programs that provide the highest level of clinical effectiveness and safety for the lowest net spending. Our goal is to help you get the drugs you need at the best price. One way we do this is by developing and maintaining a covered drug list.

We continually evaluate our prescription drug formularies and drug management programs to ensure that quality and costs are managed effectively. We work with a group of independent doctors and pharmacists to evaluate our pharmacy programs and get their recommendations because every decision related to pharmacy coverage matters. We understand the gravity of those decisions. This group also approves decisions about our covered drug list, specialty drug list and drug management programs. They base their decisions on a drug's effectiveness, safety and value.

To view the covered drug list, visit www.BlueOptionSC.com/Pharmacy.

## **Tiered Drug Program**

Blue Option has a tiered prescription drug plan. This program offers flexibility in drug treatments. The chart shows the drugs that are typically in each tier.

YOUR COST	DRUG TIER	DESCRIPTION	
\$0	Tier 0	These drugs are considered preventive medications under the Affordable Care Act (ACA), and we cover them at no cost to you.	
\$	Tier 1	Drugs on this tier are usually generic drugs. They will typically cost the least amount of money out of pocket.	
\$\$	Tier 2	Drugs on this tier are usually preferred brand drugs. They will typically cost less than non-preferred brand-name drugs.	
\$\$\$	Tier 3	Drugs on this tier are usually non-preferred brand-name drugs.	
\$\$\$\$	Tier 4	Drugs on this tier are usually generic specialty drugs. They typically cost more than other brand-name drugs and may have generic equivalents.	
\$\$\$\$\$	Tier 5	Drugs on this tier are usually preferred brand specialty drugs that are used to treat complex conditions. They are typically expensive.	
\$\$\$\$\$\$	Tier 6	Drugs on this tier are usually non-preferred brand-name specialty drugs that are used to treat complex medical conditions. They are typically the most expensive drugs available.	

## Save With Our All-Inclusive Office Visit Copayment



All plans that have a copayment give you the convenience of an all-inclusive office visit copayment. What does that mean?

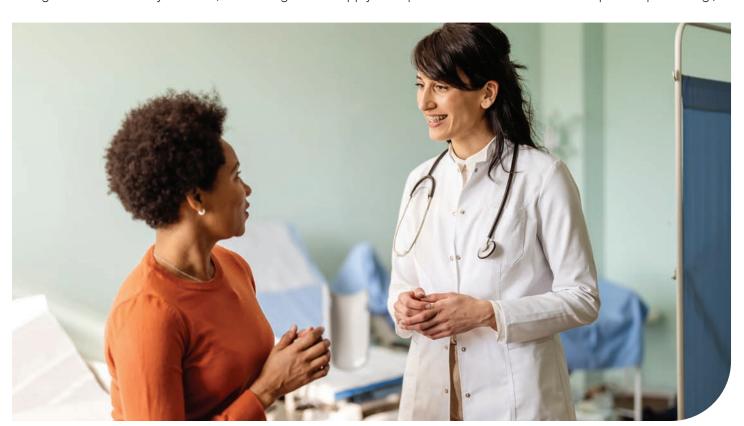
If you visit an in-network provider, you will pay one copayment for all covered services performed in the doctor's office for the same date when billed by the doctor. Best of all, there are no dollar maximums!

For example, let's say you are sick and visit an in-network doctor. Your copayment for this visit is \$25. While you are there, you end up needing lab work and an in-office X-ray. With your all-inclusive office visit copayment, you wouldn't pay any extra for these services. The chart shows how much you would save.

SERVICE	WITH ALL-INCLUSIVE COPAYMENT	WITHOUT ALL-INCLUSIVE COPAYMENT
Office Visit	\$25	\$25
Lab Work	\$0 (Included)	\$47
In-Office X-Ray	\$0 (Included)	\$89
Total Cost	\$25	\$161
Total Savings With All-Inclusive Copayment — \$136		

Here are a few examples of what is covered under the all-inclusive office visit copayment:

- Office charges, including surgical services or treatment of an illness, accident or injury
- Allergy and tetanus shots
- Annual physicals
- Injections (immunizations)
- Diagnostic lab and X-ray services (Other charges could apply if the provider sends the claim to a hospital for processing.)



## Benefits and Services

These benefits are nonessential and do not count toward any maximum out-of-pocket (MOOP) expenses unless otherwise indicated.



### My Life Consult

My Life Consult can help with some of life's biggest challenges. My Life Consult services include these resources and more:

- Financial counseling and planning
- Adult care resources
- College consultation resources
- Legal consultations and documents

- Child care resources
- Parenting/adoption resources
- Individual, couples and family counseling

You and those in your household receive three free life management sessions and three free counseling sessions.



#### Preventive Dental Care

All plans include a dental allowance per benefit period for exams and cleanings

for adults and children by any licensed dentist:

- Preventive dental, one exam every six months: up to \$50
- Preventive dental, one cleaning every six months: up to \$50

You can send a completed dental reimbursement form and the paid receipt to us for reimbursement of the allowed amount.



for getting a dental exam



#### **Discounts**

You can take advantage of great discount programs and special services through Blue365.\*

We offer these services and discounts in addition to, but not included in, the services and benefits covered under a BlueChoice policy. You have access to special discounts or benefits on services such as these:

- Weight loss programs
- Hearing aid discounts
- Fitness center discounts
- Bosley® hair restoration\*\*



for signing up for Blue365

Focus on life. Focus on health. Stay focused.

<sup>\*</sup>The Blue365 program is brought to you by the Blue Cross Blue Shield Association. The Blue Cross Blue Shield Association is an association of independent, locally operated Blue Cross and/or Blue Shield companies.

<sup>\*\*</sup>Bosley is an independent company that provides discounts on hair restoration services for Blue Option members.

#### Vision

All Blue Option plans include routine pediatric and adult vision coverage through an independent company, EyeMed.

You have access to the right mix of in-network providers — including independent eye doctors and popular retailers such as LensCrafters, Target Optical and Pearle Vision. You can even use your benefits online at Glasses.com, ContactsDirect.com, LensCrafters.com, TargetOptical.com, Ray-Ban.com, and Oakley.com.



#### Pediatric Vision Care\*

For children (ages 0 - 18), this includes:

- \$15 copayment for one annual routine eye exam.
- Up to \$40 for one standard contact lens fitting or 10 percent off the provider's nonstandard contact lens fitting fee per benefit year.
- \$25 copay then 100% coverage for provider designated frames once every benefit year.
- 40 percent discount on complete pair eyeglass purchase and a 15 percent discount on conventional contact lenses once the funded benefit has been used.

Please note for pediatric vision, you must visit a provider in the EyeMed network to receive this benefit. Costs incurred from these services count toward maximum out-of-pocket (MOOP) expenses. These benefits are essential.\*\*

#### **Adult Vision Care**

For adults (ages 19 and over), this includes:

- \$0 copayment for one annual routine eye exam.
- Up to \$40 for one standard contact lens fitting or 10 percent off the provider's nonstandard contact lens fitting fee per benefit year.
- \$150 material allowance with \$0 copayment every benefit year for glasses or contacts that can be spent on frames, lenses and lens upgrades with no limits on frame or lens selection.
- 40 percent discount on complete pair eyeglass purchase and a 15 percent discount on conventional contact lenses once the funded benefit has been used.

Please note that you must visit a provider in the EyeMed network to receive this benefit. Costs incurred from these services do not count toward MOOP expenses. These benefits are nonessential.\*

See the glossary on page 32 for a definition of MOOP and other health insurance terms. To locate an in-network eye doctor, please visit

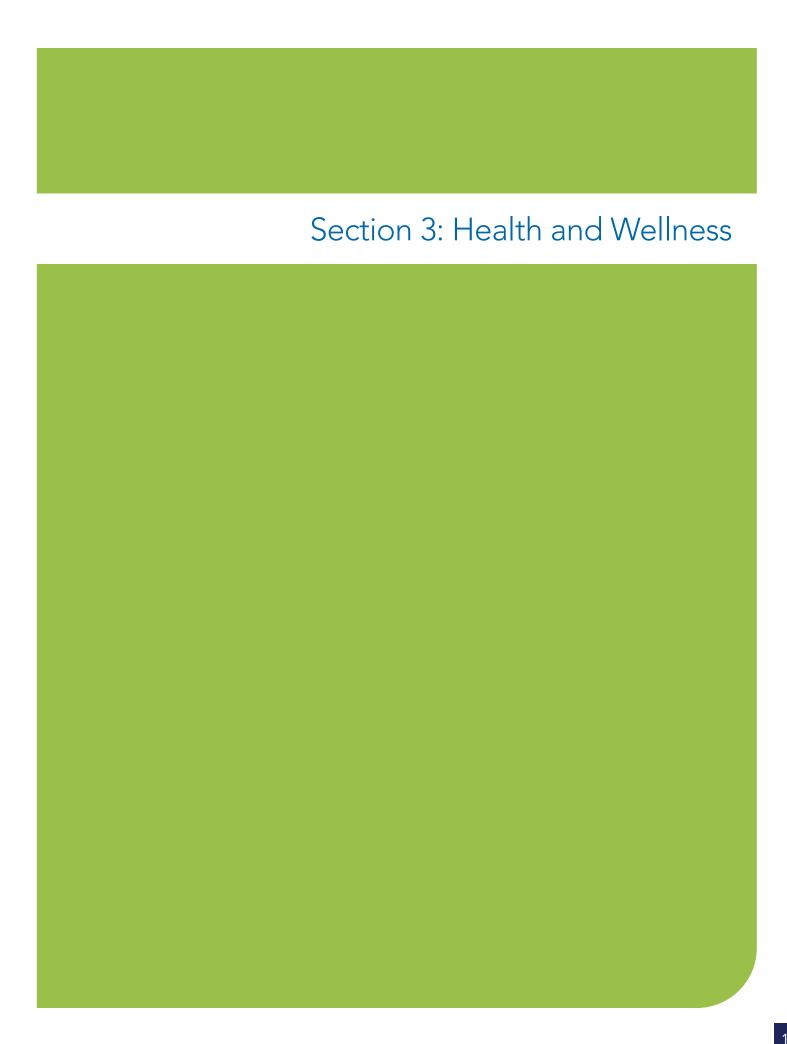
www. Blue Option SC. com/Find Care.



<sup>\*</sup>For dependent children until the age of 18. Adult vision care begins on the first day of the month following their 19th birthday.

<sup>\*\*</sup>Essential benefit: A set of 10 categories of services health insurance plans must cover under the Affordable Care Act. These include doctors' services, inpatient and outpatient hospital care, prescription drug coverage, pregnancy and childbirth, mental health services, and more.







## FOCUSfwd Wellness Incentive Program

The FOCUS fwd Wellness Incentive Program is designed to help you lead a healthier lifestyle. By completing health-related activities and challenges, you can earn up to \$110 in rewards. When you participate in FOCUS fwd, each quarter you have the opportunity to win one of three \$1,000 cash rewards in our Sweepstakes drawings. You can also win in one of our three \$5,000 annual cash reward drawings!





### **FOCUS Points**

Get a \$70 reward and 40 Sweepstakes entries for completing an individual Personal Health Assessment, annual wellness exam, and preventive screening or flu vaccine.



#### **GET FIT**

Get up to \$40 in rewards and 40 Sweepstakes entries for completing the quarterly step challenges.

### **Sweepstakes**

Earn entries into the Sweepstakes for every activity you complete in FOCUSfwd, increasing your chances to win one of the \$1,000 quarterly and \$5,000 annual cash rewards. You earn 10 Sweepstakes entries by simply signing up for FOCUSfwd.

## Get the FOCUS fwd App Coogle Play





You can stay connected with your health and your rewards with the FOCUS fwd app. To get started, you should access FOCUS fwd from your mobile device. Then, select Learn More and follow the prompts to download the app and link your account.

### **Health Management Programs**

Our Great Expectations® for health programs help educate you about your overall health. We support you as you make healthy lifestyle changes. Whether you are already healthy and active, have a chronic condition, are pregnant, or have serious health challenges, we can help you take charge of your health! Best of all, you can participate in these programs at no cost!

#### We offer these programs for education and support:

#### **Prevention and Wellness**

Back Care

Healthy and Active Kids and Teens

Maternity

Tobacco Cessation

Weight Management

#### Behavioral Health

**Anxiety Management** 

Adult Attention-Deficit Hyperactivity Disorder

Bipolar Support

Depression

Moms Support Program

Recovery Support

### **Condition Support**

Asthma

Chronic Obstructive Pulmonary Disease (COPD)

Chronic Kidney Disease

Diabetes

Heart Disease

Heart Failure

High Blood Pressure

High Cholesterol

Metabolic Health

Migraine

NICU Case Management



for participating in Great Expectations

Members with a complex health condition may be contacted to participate in our Case Management program. For a complete description of these Great Expectations programs, visit www.BlueOptionSC.com/GreatExpectations.

### How the Programs Work

After enrolling, you will receive information welcoming you to the program. You can connect with your care manager digitally using the My Health Planner app, by phone or through a combination of both.

## My Health Novel

Lifestyle changes and early intervention can reduce risks for chronic health conditions. Chronic conditions such as diabetes, arthritis and depression are costly in many ways. They pose long-term medical risks and can increase health care costs by thousands of

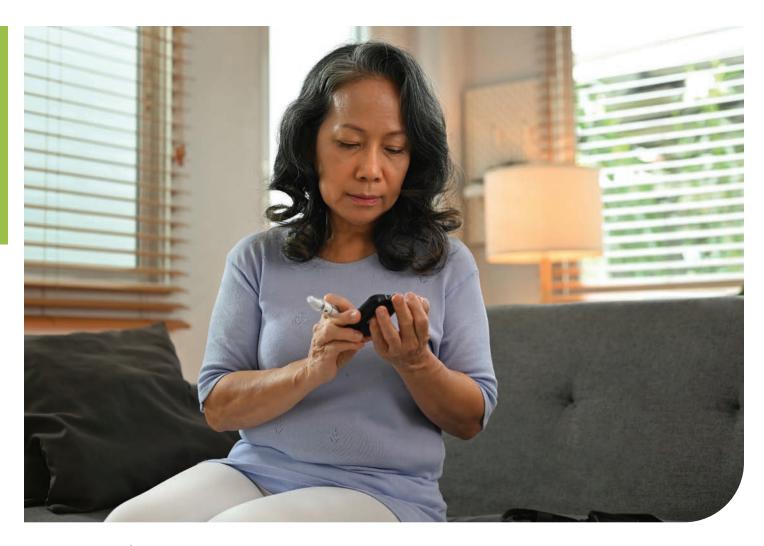


dollars a year. Taking preventive action early can reduce those risks. That's why we are offering My Health Novel.

### What is My Health Novel?

It's a virtual network of resources, with optional "chapters" designed to address health concerns that can be challenging and costly: weight management, musculoskeletal issues, behavioral health, women's health and digestive health.

You can visit www.BlueOptionSC.com/MyHealthNovel or call 866-400-8941 for more information.



## My Diabetes Discount Program



My Diabetes Discount Program enables you to receive insulin with a \$0 copayment when you meet the requirements listed:

- Visit your primary care physician for a checkup that includes:
  - A comprehensive metabolic panel lab test<sup>1</sup> OR a basic metabolic panel.
  - An A1C test every six months.
  - A diabetes risk factor assessment of your feet and eyes.
- Get a flu vaccine.
- Complete approved diabetes education.<sup>2</sup>

## Who Is Eligible?

You must have Type 1 or Type 2 diabetes and be actively on insulin therapy to be eligible for this program.

#### How It Works:

- If you are eligible, BlueChoice will reach out each quarter with a detailed checklist of what you need to do to start or continue receiving your \$0 copayment.
- After completing all program requirements, you will begin receiving your \$0 copayment the following quarter.
- Requirements must be maintained on an annual basis to continually receive the \$0 insulin copayment.

<sup>&</sup>lt;sup>1</sup>Members under the age of 18 require a fasting glucose test instead of a comprehensive metabolic panel test.

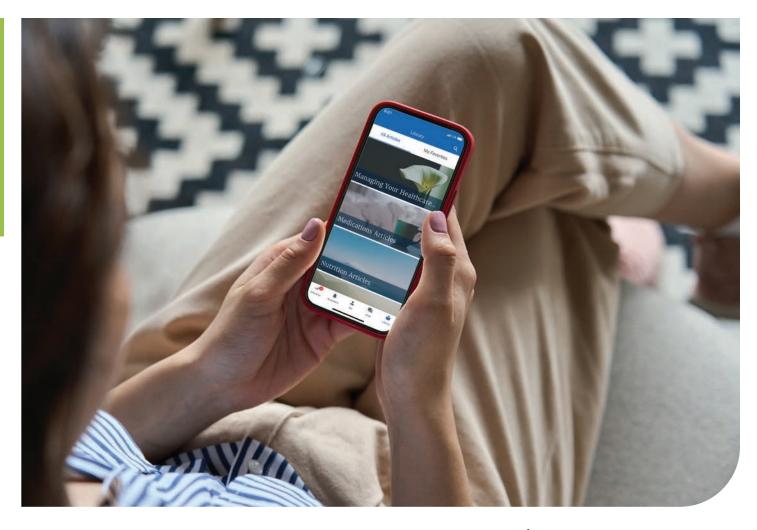
<sup>&</sup>lt;sup>2</sup>For members under the age of 18, the parent/guardian must meet the diabetes education requirement.



## Learn About Our Behavioral Health Benefits

Few things affect us as much as our mental health. It can influence our self-esteem, work, family life and physical well-being. If you struggle with your mental health, you are not alone. BlueChoice HealthPlan of South Carolina offers a wide range of options that can help. Check out www.BlueOptionSC.com/BehavioralHealth to learn about our behavioral health benefits.





## Your Very Own Care Team Is Standing By

You can get support from a care management team made up of real nurses and health workers through the My Health Planner app. You can:

- Get health support at home.
- Have less frustration about managing your health.
- Understand a daily routine to feel your best.
- Track what you do between doctor visits.





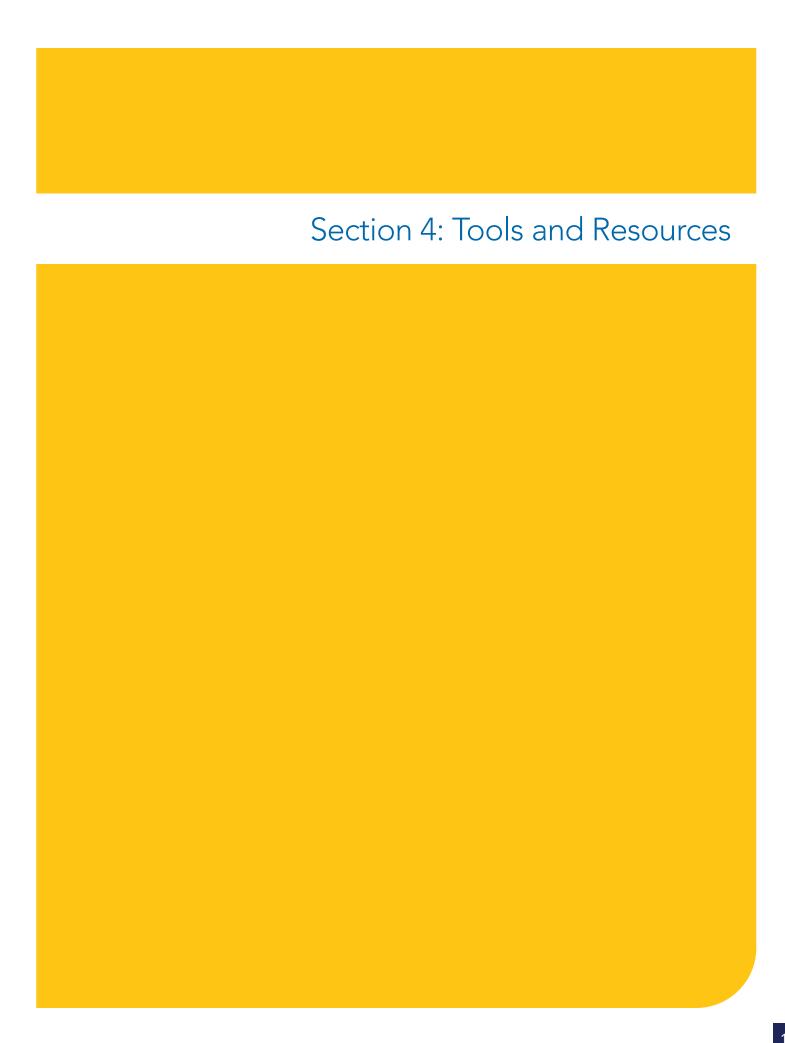
After completing their My Health Planner program, 92 percent of people felt more in control of their health.



In total, 87 percent of people were satisfied with the My Health Planner program.







## Find Care

Finding a participating provider is quick and easy! You can download and print customized lists of health care providers and facilities in our network. You can even create directories based on the types of doctors you may need. To see if a doctor is in the network, visit www.BlueOptionSC.com/FindCare.

## Information on the Web

When you need to download forms, learn specifics about your health plan, send us emails, review the Prescription Drug List or read about our wellness programs, you can visit www.BlueOptionSC.com. Our website is a protected, secure and convenient way to access information on your schedule, not ours.

## My Health Toolkit

Once you are enrolled in a Blue Option plan, you can use My Health Toolkit to see if your plan covers a specific procedure, get more information about your health benefits, check the status of a claim and more. Simply create an account on www.BlueOptionSC.com after you receive your member ID card.



### My Health Toolkit Mobile App

With the My Health Toolkit mobile app, your insurance benefits are with

you wherever you go!

#### With the app, you can:

- View and share your digital ID cards.
- Quickly check the status of your claims.
- See what your health plan covers.
- Find an in-network doctor or hospital.

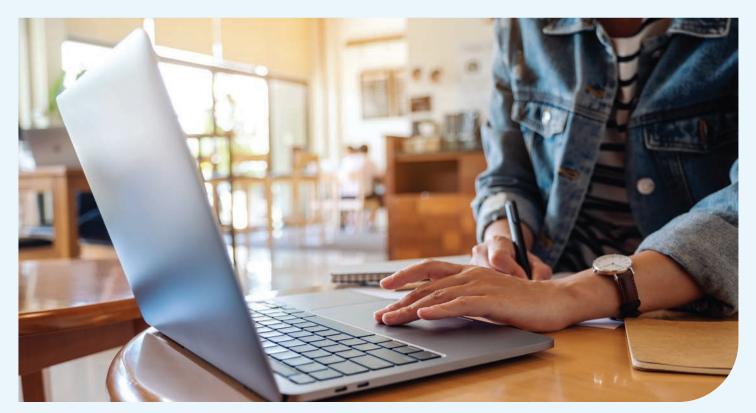
• Update your contact information.

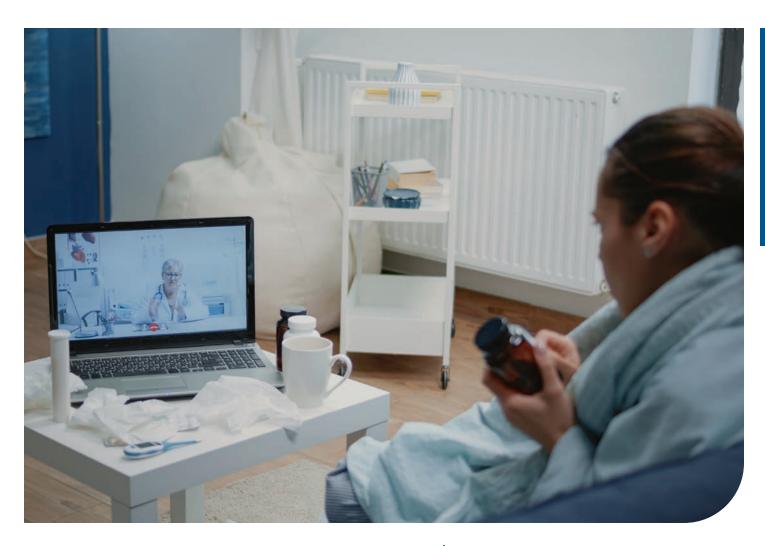
- Update your other health insurance information.
- Check the status of prior authorizations.

My Health Toolkit

for registering for

You can register through the My Health Toolkit app. The app is available on the App Store or Google Play.





## Telehealth Visits as Low as \$0\*

Have you discovered the convenience and cost savings of telehealth? Lots of our members have with Blue CareOnDemand. Avoid long waits and high costs to get treatment for many health problems. In your virtual visit, you'll see a licensed provider who also can send a prescription to your pharmacy if needed.



Powered by MDLIVE

## Four Categories of Care:

- Virtual primary care for routine checkups, wellness screenings and health monitoring
- **Urgent care** for things like allergies, cold and flu, COVID-19, sore throat, and urinary tract infections
- Behavioral health to connect one-on-one with a therapist on issues like anxiety and depression
- Dermatology for consultation on lower-risk conditions affecting skin, hair and nails, such as acne, rosacea and eczema

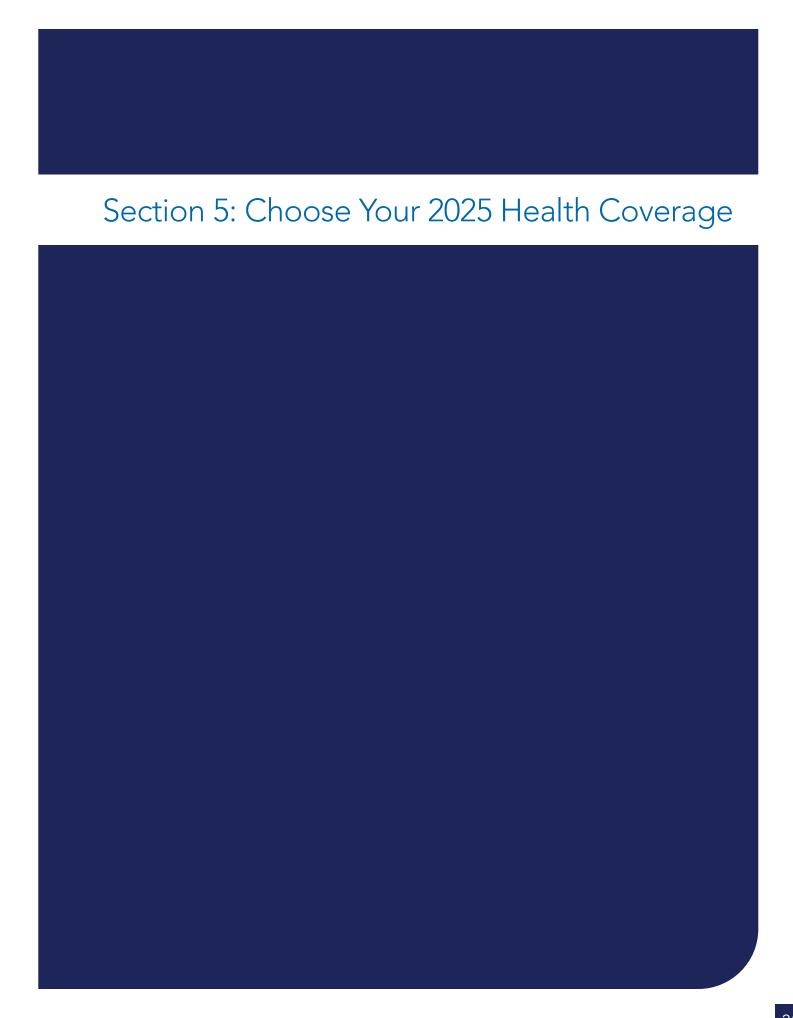
### Access and register for Blue CareOnDemand through My Health Toolkit.

\* Members enrolled in the Silver 8600 plan do not have a copay for Blue CareOnDemand visits. Members enrolled in high-deductible health plans must meet any deductible and coinsurance requirements.

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Blue CareOnDemand is not a replacement for your primary care doctor. You should continue scheduling office visits for regular checkups and preventive care. For true emergencies and life-threatening issues, go to the emergency room or call 911. The cost of Blue CareOnDemand visits varies by visit type and provider selected and is subject to plan benefits.





## Choose Your 2025 Health Coverage

## Open Enrollment Period

You can sign up for health insurance during the open enrollment period from October 14, 2024, to January 31, 2025. If you enroll in a plan between October 14, 2024, and December 31, 2024, your coverage will start January 1, 2025. If you enroll in a plan between January 1, 2025, and January 31, 2025, your coverage will start February 1, 2025.

#### Choosing your coverage is easy:

#### 1. Decide what you need.

Look at your current insurance plan. Are there any changes to your current benefits? Does your plan fit your budget and your medical needs? This book will help you find the best fit for you.

#### 2. Choose your plan.

We are here to help you choose a plan. You can call us at 855-433-2132, or contact your local agent during the open enrollment period to select your 2025 health plan. Or you can visit www.BlueOptionSC.com.

### **Special Enrollment Period**

If you do not sign up during this time, you will have to qualify for a special enrollment period (SEP) to apply for coverage. Typically, you can qualify for special enrollment for 60 days following a qualifying life event. Events that qualify for an SEP include:

- Getting married or divorced.
- Having or adopting a child.
- Losing other qualified health coverage for other than nonpayment of premium.
- Becoming a U.S. citizen.
- Moving to South Carolina.
- You are a victim of domestic abuse.

- You are determined ineligible for Medicaid or the Children's Health Insurance Program (CHIP).
- You gain access to an individual coverage health reimbursement account (HRA) or are newly eligible for a qualified small employer health reimbursement arrangement (QSEHRA).

#### Decide What You Need

First, you need to figure out what kind of plan you need. Blue Option is divided into two categories: the metallic plans (Gold, Silver and Bronze) and the Catastrophic plan. Anyone is eligible to buy a metallic plan. There are additional qualifying criteria, however, to purchase the Catastrophic plan.

Here's a simple breakdown to choosing a plan category:



• Gold plans — Gold plans typically offer the best benefits, and you will pay less out of pocket when you need care.



• Silver plans — Silver plans are our most popular metallic level. The plans balance monthly premiums with out-of-pocket costs for care. Silver plans are well rounded and provide the best value.



• Bronze plans — Bronze plans typically offer the lowest monthly premiums, but you will pay more out of pocket when you need care. These plans are best for those who don't go to the doctor often and don't take many prescription medications.



• Catastrophic plan — Adults under age 30 are eligible for the Catastrophic plan. Also, those who are exempt from the requirement under Section 5000A of the Internal Revenue Code of 1986 regarding people without affordable coverage or with hardships can also qualify for a catastrophic plan. This plan has low monthly premiums and a high deductible. You pay less each month but more when you actually receive care.

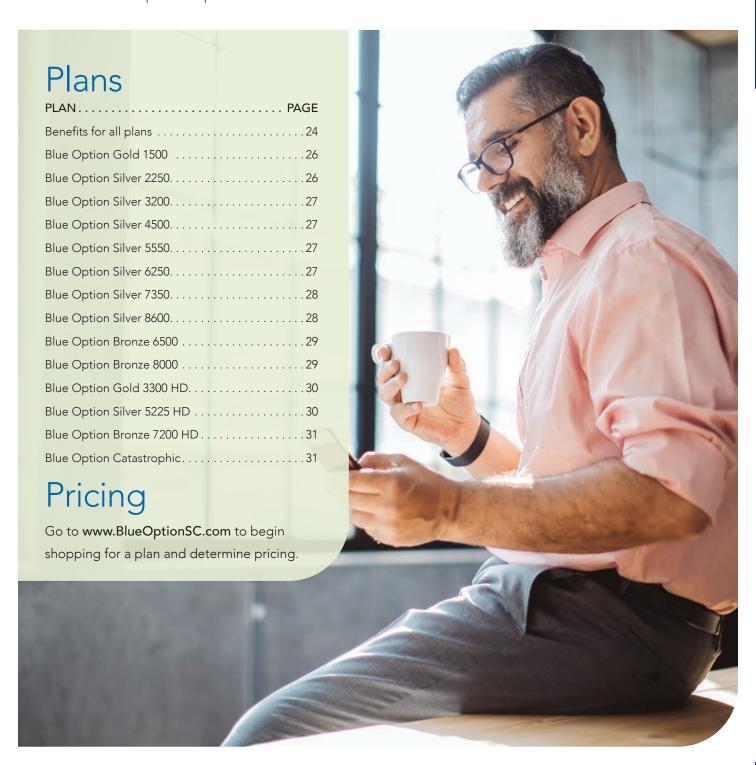
#### What Is Included in Each Plan?

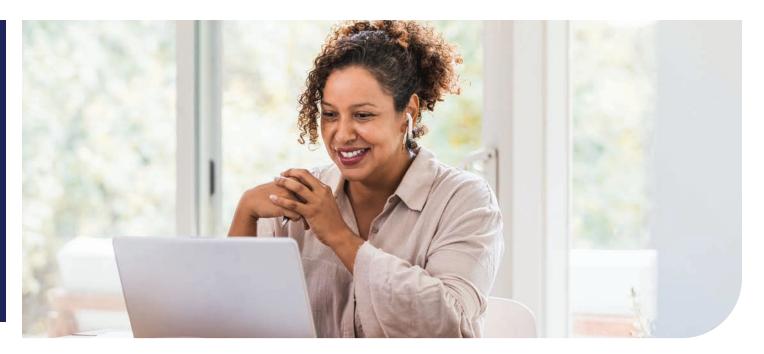
Each plan must cover the same set of minimum essential health benefits. We cover your mandated, routine preventive care services, such as mammograms and colonoscopies, at no cost to you. Plus, you get value-added services, such as life management services, vision, dental and more!

All plans include emergency care, maternity and newborn care, pediatric care, prescription drugs, laboratory services, and preventive and wellness services.

#### What Is the Difference?

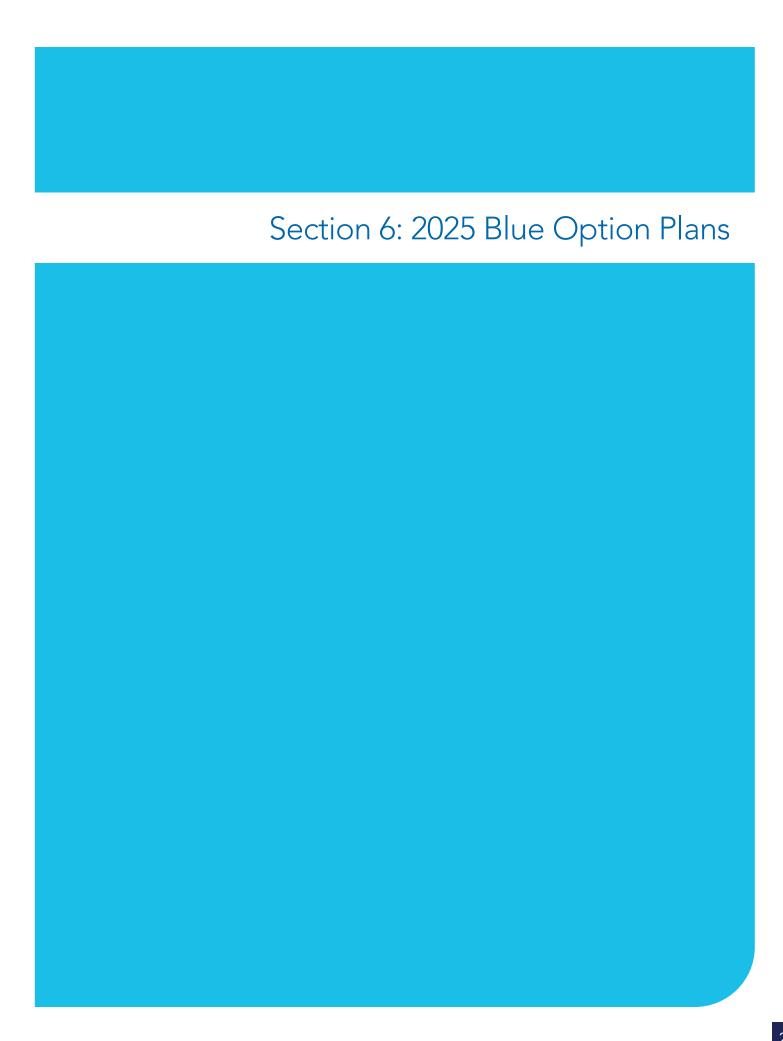
The difference between the categories is the amount you pay, such as copayments, coinsurance percentage, deductibles and maximum out-of-pocket expenses.





## These benefits apply to all plans.

BENEFIT	ALL PLANS	
Gynecological Exam (two per benefit year)	\$0 copayment	
Routine Screening Mammogram	\$0 copayment	
Routine Screening Colonoscopy	\$0 copayment	
BlueCard	Members traveling outside of South Carolina can locate participating doctors and hospitals nationwide. When members use an in-network doctor or hospital through BlueCard, they receive the highest level of benefits.	
Pediatric Vision Care For children ages 0 – 18.	<ul> <li>\$15 copayment for one annual routine eye exam.</li> <li>Up to \$40 for one standard contact lens fitting or 10 percent discount off the provider's nonstandard contact lens fitting fee per benefit year.</li> <li>\$25 copay then 100% coverage for provider designated frames once every benefit year.</li> <li>40 percent discount on complete pair eyeglass purchase and a 15 percent discount on conventional contact lenses once the funded benefit has been used.</li> </ul>	
Adult Vision*	<ul> <li>\$0 copayment for one annual routine eye exam.</li> <li>Up to \$40 for one standard contact lens fitting or 10 percent discount off the provider's nonstandard contact lens fitting fee per benefit year.</li> <li>\$150 material allowance with \$0 copayment every benefit year for glasses and contacts that can be spent on frames, lenses and lens upgrades with no limits on frame or lens selection.</li> <li>40 percent discount on complete pair eyeglass purchase and a 15 percent discount on conventional contact lenses once the funded benefit has been used</li> </ul>	
Preventive Dental Care*  Members will be responsible for paying any additional balance above what we cover. They will need to submit a Dental Reimbursement form to BlueChoice for reimbursement.  For example, if your dentist charges you \$130 for an initial cleaning and exam, you will pay your dentist \$130 at the time of service. We will reimburse you \$100 once we receive your reimbursement form.	One exam every six months, up to a \$50 allowance     One cleaning every six months, up to a \$50 allowance	
Behavioral Health Services	These services are covered the same as medical benefits.	
Transplants	Blue Distinction® Centers for Transplant Designation must provide services.	
*Costs incurred from these services do not count to	oward MOOP expenses.	



BENEFIT FEATURE AND DESCRIPTION	BLUE OPTION GOLD 1500	BLUE OPTION SILVER 2250
Coinsurance	35%	50%
Deductible (Single/Family) <sup>1</sup>	\$1,500/\$3,000	\$2,250/\$4,500
Maximum Out of Pocket (MOOP) (Single/Family) <sup>1</sup>	\$5,000/\$10,000	\$7,500/\$15,000
Preventive Care/Screenings/Immunizations, Including Lactation Support <sup>2</sup>	\$0	\$0
Primary Care Physician (PCP) Office Visits	\$15	\$45
Blue CareOnDemand Powered by MDLIVE	\$8	\$23
Specialists Office Visits	\$50	\$85
Maternity Care	0% (Deductible does not apply)	0% (Deductible does not apply)
Urgent Care This includes in-network and out-of-network emergency services for an emergency medical condition.	\$50	\$50
Emergency Room In-Network and Out-Of-Network For emergency room care to be covered, care must be for an emergency medical condition.	\$250 copayment, then 35% after deductible	\$400 copayment, then 50% after deductible
Free-Standing Ambulatory Surgical Center <sup>3</sup> This includes services provided by an out-of-network provider at an in-network free-standing ambulatory surgical center.	\$200 per visit	\$200 per visit
Inpatient Hospital Services, Including Behavioral Health <sup>4</sup>	35% after deductible	\$400 copayment, then 50% after deductible
Outpatient Surgery Services	35% after deductible	\$100 copayment, then 50% after deductible
Ambulance	35% after deductible	50% after deductible
Durable Medical Equipment	35% after deductible	50% after deductible
Physical Therapy, Speech Therapy, Occupational Therapy and Habilitation All plans include 30 visits for rehabilitative therapy and 30 visits for habilitative therapy per benefit year.	35% after deductible	50% after deductible
Chiropractic Care <sup>5</sup>	35% after deductible	50% after deductible
Pharmacy Retail <sup>6</sup> Copayments reflect a 31-day supply. You can purchase a 90-day supply for three times the cost.	Tier 0: \$0 Tier 1: \$20 Tier 2: \$35 Tier 3: \$70 Tier 4: \$250 Tier 5: \$250 Tier 6: \$250	Tier 0: \$0 Tier 1: \$25 Tier 2 – Tier 6: 50% after deductible
Mail Order <sup>6</sup> Generic and brand-name drugs are available for a 90-day supply through the mail-order program.	Tier 0: \$0 Tier 1: \$40 Tier 2: \$70 Tier 3: \$140 Tier 4: \$500 Tier 5: \$500 Tier 6: \$500	Tier 0: \$0 Tier 1: \$50 Tier 2 – Tier 6: 50% after deductible

BLUE OPTION SILVER 3200	BLUE OPTIONSILVER 4500	BLUE OPTION SILVER 5550	BLUE OPTION SILVER 6250
50%	50%	35%	25%
\$3,200/\$6,400	\$4,500/\$9,000	\$5,550/\$11,100	\$6,250/\$12,500
\$8,100/\$16,200	\$8,900/\$17,800	\$7,400/\$14,800	\$8,600/\$17,200
\$0	\$0	\$0	\$0
\$45	\$35	\$35	\$35
\$23	\$18	\$18	\$18
\$90	\$80	\$85	\$70
0% (Deductible does not apply)	0% (Deductible does not apply)	0% (Deductible does not apply)	0% (Deductible does not apply)
\$50	\$50	\$50	\$50
\$400 copayment, then 50% after deductible	\$300 copayment, then 50% after deductible	\$500 copayment, then 35% after deductible	\$300 copayment, then 25% after deductible
\$200 per visit	\$200 per visit	\$200 per visit	\$200 per visit
50% after deductible	50% after deductible	35% after deductible	25% after deductible
\$100 copayment, then 50% after deductible	\$100 copayment, then 50% after deductible	35% after deductible	\$100 copayment, then 25% after deductible
50% after deductible	50% after deductible	35% after deductible	25% after deductible
50% after deductible	50% after deductible	35% after deductible	25% after deductible
50% after deductible	50% after deductible	35% after deductible	25% after deductible
50% after deductible	50% after deductible	35% after deductible	25% after deductible
Tier 0: \$0 Tier 1: \$25 Tier 2: \$50 Tier 3: \$90 Tier 4: \$300 Tier 5: \$300 Tier 6: \$300	Tier 0: \$0 Tier 1: \$25 Tier 2: \$50 Tier 3: \$90 Tier 4: \$300 Tier 5: \$300 Tier 6: \$300	Tier 0: \$0 Tier 1: \$35 Tier 2 – Tier 6: 35% after deductible	Tier 0: \$0 Tier 1: \$28 Tier 2: \$40 Tier 3: \$90 Tier 4: \$300 Tier 5: \$300 Tier 6: \$300
Tier 0: \$0 Tier 1: \$50 Tier 2: \$100 Tier 3: \$180 Tier 4: \$600 Tier 5: \$600 Tier 6: \$600	Tier 0: \$0 Tier 1: \$50 Tier 2: \$100 Tier 3: \$180 Tier 4: \$600 Tier 5: \$600 Tier 6: \$600	Tier 0: \$0 Tier 1: \$70 Tier 2 – Tier 6: 35% after deductible	Tier 0: \$0 Tier 1: \$56 Tier 2: \$80 Tier 3: \$180 Tier 4: \$600 Tier 5: \$600 Tier 6: \$600

BENEFIT FEATURE AND DESCRIPTION	BLUE OPTION SILVER 7350	BLUE OPTION SILVER 8600
Coinsurance	50%	0%
Deductible (Single/Family) <sup>1</sup>	\$7,350/\$14,700	\$8,600/\$17,200
Maximum Out of Pocket (MOOP) (Single/Family) <sup>1</sup>	\$9,200/\$18,400	\$8,600/\$17,200
Preventive Care/Screenings/Immunizations, Including Lactation Support <sup>2</sup>	\$0	\$0
Primary Care Physician (PCP) Office Visits	\$35	\$0
Blue CareOnDemand Powered by MDLIVE	\$18	\$0
Specialists Office Visits	\$80	\$60
Maternity Care	0% (Deductible does not apply)	0% (Deductible does not apply)
Urgent Care This includes in-network and out-of-network emergency services for an emergency medical condition.	\$50	\$50
Emergency Room In-Network and Out-Of-Network For emergency room care to be covered, care must be for an emergency medical condition.	50% after deductible	\$500 copayment, then deductible
Free-Standing Ambulatory Surgical Center <sup>3</sup> This includes services provided by an out-of-network provider at an in-network free-standing ambulatory surgical center.	\$200 per visit	\$200 per visit
Inpatient Hospital Services, Including Behavioral Health <sup>4</sup>	50% after deductible	Deductible
Outpatient Surgery Services	50% after deductible	Deductible
Ambulance	50% after deductible	Deductible
Durable Medical Equipment	50% after deductible	Deductible
Physical Therapy, Speech Therapy, Occupational Therapy and Habilitation All plans include 30 visits for rehabilitative therapy and 30 visits for habilitative therapy per benefit year.	50% after deductible	Deductible
Chiropractic Care⁵	50% after deductible	Deductible
Pharmacy Retail <sup>6</sup> Copayments reflect a 31-day supply. You can purchase a 90-day supply for three times the cost.	Tier 0: \$0 Tier 1: \$35 Tier 2: \$60 Tier 3: \$80 Tier 4: \$300 Tier 5: \$300 Tier 6: \$300	Tier 0: \$0 Tier 1: \$35 Tier 2: \$60 Tier 3 – Tier 6: Deductible
Mail Order <sup>6</sup> Generic and brand-name drugs are available for a 90-day supply through the mail-order program.	Tier 0: \$0 Tier 1: \$70 Tier 2: \$120 Tier 3: \$160 Tier 4: \$600 Tier 5: \$600 Tier 6: \$600	Tier 0: \$0 Tier 1: \$70 Tier 2: \$120 Tier 3 – Tier 6: Deductible

BLUE OPTION BRONZE 6500	BLUE OPTION BRONZE 8000	
30%	50%	
\$6,500/\$13,000	\$8,000/\$16,000	
\$9,200/\$18,400	\$9,200/\$18,400	
\$0	\$0	
\$60	\$65	
\$30	\$33	
\$110	\$100	
0% (Deductible does not apply)	0% (Deductible does not apply)	
\$75	\$75	
\$300 copayment, then 30% after deductible	50% after deductible	
\$200 per visit	\$200 per visit	
\$300 copayment, then 30% after deductible	50% after deductible	
\$300 copayment, then 30% after deductible	50% after deductible	
30% after deductible	50% after deductible	
30% after deductible	50% after deductible	
30% after deductible	50% after deductible	
30% after deductible	50% after deductible	
Tier 0: \$0 Tier 1: \$35 Tier 2 – Tier 6: 30% after deductible	Tier 0: \$0 Tier 1: \$35 Tier 2 – Tier 6: 50% after deductible	
Tier 0: \$0 Tier 1: \$70 Tier 2 – Tier 6: 30% after deductible	Tier 0: \$0 Tier 1: \$70 Tier 2 – Tier 6: 50% after deductible	

BENEFIT FEATURE AND DESCRIPTION	BLUE OPTION GOLD 3300 HD	BLUE OPTION SILVER 5225 HD
Coinsurance	0%	0%
Deductible (Single/Family) <sup>1</sup>	\$3,300/\$6,600	\$5,225/\$10,450
Maximum Out of Pocket (MOOP) (Single/Family) <sup>1</sup>	\$3,300/\$6,600	\$5,225/\$10,450
Preventive Care/Screenings/Immunizations, Including Lactation Support <sup>2</sup>	\$0	\$0
Primary Care Physician (PCP) Office Visits	Deductible	Deductible
Blue CareOnDemand Powered by MDLIVE	Deductible	Deductible
Specialists Office Visits	Deductible	Deductible
Maternity Care	Deductible	Deductible
Urgent Care This includes in-network and out-of-network emergency services for an emergency medical condition.	Deductible	Deductible
Emergency Room In-Network and Out-Of-Network For emergency room care to be covered, care must be for an emergency medical condition.	Deductible	Deductible
Free-Standing Ambulatory Surgical Center <sup>3</sup> This includes services provided by an out-of-network provider at an in-network free-standing ambulatory surgical center.	Deductible	Deductible
Inpatient Hospital Services, Including Behavioral Health <sup>4</sup>	Deductible	Deductible
Outpatient Surgery Services	Deductible	Deductible
Ambulance	Deductible	Deductible
Durable Medical Equipment	Deductible	Deductible
Physical Therapy, Speech Therapy, Occupational Therapy and Habilitation All plans include 30 visits for rehabilitative therapy and 30 visits for habilitative therapy per benefit year.	Deductible	Deductible
Chiropractic Care <sup>5</sup>	Deductible	Deductible
Pharmacy Retail <sup>6</sup> Copayments reflect a 31-day supply. You can purchase a 90-day supply for three times the cost.	Tier 0: \$0 Tier 1 – Tier 6: Deductible	Tier 0: \$0 Tier 1 – Tier 6: Deductible
Mail Order <sup>6</sup> Generic and brand-name drugs are available for a 90-day supply through the mail-order program.	Tier 0: \$0 Tier 1 – Tier 6: Deductible	Tier 0: \$0 Tier 1 – Tier 6: Deductible

BLUE OPTION BRONZE 7200 HD	BLUE OPTION CATASTROPHIC	
0%	0%	
\$7,200/\$14,400	\$9,200/\$18,400	
\$7,200/\$14,400	\$9,200/\$18,400	
\$0	\$0	
Deductible	\$25 for first 3 visits, then deductible*	
Deductible	\$25 for first 3 visits, then deductible*	
Deductible	Deductible	
Tier 0: \$0 Tier 1 – Tier 6: Deductible	Tier 0: \$0 Tier 1 – Tier 6: Deductible	
Tier 0: \$0 Tier 1 – Tier 6: Deductible	Tier 0: \$0 Tier 1 – Tier 6: Deductible	

#### Important Notes for 2025:

- Emergency room services received out of network are covered at the same level as in network if emergency room criteria are met.
- Pharmacy benefits and preventive services are only covered at a participating provider.
- All plans include routine vision care, FOCUSfwd,
   My Life Consult and Blue CareOnDemand.
- All plans include an embedded deductible and MOOP.

<sup>1</sup>Includes out-of-network air ambulance services, emergency services, and subject to limited provider advance notice and consent requirements, other (nonemergency) services furnished at certain in-network facilities.

<sup>2</sup>Covered according to the United States Preventive Services Task Force (USPSTF), the Centers for Disease Control and Prevention (CDC), and the Health Resources and Services Administration (HRSA). It includes prostate screening (PSA). These are independent organizations that offer health information you may find helpful.

<sup>3</sup>Facility charges only. Providers may bill separately for their services.

<sup>4</sup>Includes post-stabilization services resulting from an emergency, and services rendered by an out-of-network provider at certain in-network facilities, subject to a limited exception where the provider satisfies advance patient notice and consent requirements.

<sup>5</sup>Limited to five visits per benefit period for subluxation under chiropractic care.

<sup>6</sup>If a drug manufacturer provides any form of direct support (cash, reimbursement, coupon, voucher, debit card, etc.) for some or all of the cost sharing on the purchase of prescription and/or specialty drugs, this amount will not be counted toward the member's annual limitation on cost sharing. The drug will still be considered a covered prescription drug.

 $^{*}$ The first three visits for \$25 are combined for Blue CareOnDemand and PCP office visits.

## Glossary

Coinsurance — The dollar amount or percentage you pay for your covered health care services. For example, if you have an 80/20 plan, your health plan would pay 80 percent of the allowed amount, and you would pay 20 percent. The 20 percent you pay is your coinsurance amount.

Copayment — A set dollar amount you pay each time you receive a health care service. For example, your health plan may have a \$20 copayment for a doctor's office visit. You will pay this amount each time you go to the in-network doctor.

**Deductible** — The amount you must pay for covered services before your health plan starts to pay. For example, say your plan has a \$500 deductible. You must pay the first \$500 of allowable charges for covered services before your plan starts to pay benefits. Your health plan may pay some benefits before you meet your deductible. For example, your plan may pay some preventive services at 100 percent, even if you have not met your deductible.

Embedded Deductible — Your plan contains two components: an individual deductible and a family deductible. Once a family member meets his or her individual deductible, the plan will cover that family member's covered medical expenses. Once family members have reached the family deductible, the plan will pay for covered expenses for all family members. The individual deductible is embedded in the family deductible.

Essential Health Benefits — There is a set of 10 categories of services health insurance plans must cover:

- Ambulatory patient services
- Emergency services
- Hospitalization
- Maternity and newborn care
- Mental health and substance use disorder services, including behavioral health treatment
- Prescription drugs
- Rehabilitative and habilitative services and devices
- Laboratory services
- Preventive and wellness services and chronic condition management
- Pediatric services, including oral and vision care

Maximum Out of Pocket (MOOP) — The most you pay for covered services in a year before this plan begins to pay 100 percent of the allowed amount. This limit never includes your premium, balance-billed charges, health care your plan doesn't cover, or coupons for medical and/or prescription coverage.

**Network Provider** — Network providers are doctors, hospitals and other health care providers we have contracted with to provide health care services to our members. Network providers are also called in-network providers or participating providers.

Open Enrollment Period — The yearly period when you can enroll in or make changes to your health insurance coverage. You can sign up for health insurance during the open enrollment period from October 14, 2024, to January 31, 2025. If you enroll in a plan between October 14, 2024, and December 31, 2024, your coverage will start January 1, 2025. If you enroll in a plan between January 1, 2025, and January 31, 2025, your coverage will start February 1, 2025.

Special Enrollment Period (SEP) — An SEP is a time outside of the yearly open enrollment period when you can enroll in a health insurance plan. You qualify for an SEP if you've had certain life events, like losing health coverage, moving, getting married, having a baby or adopting a child.

## Statement of Confidentiality



BlueChoice knows how important it is to protect the privacy of your confidential medical information. Here are the efforts we make to protect your privacy.

### **Protection of Privacy**

BlueChoice keeps all medical information about a member strictly confidential. BlueChoice has administrative, technical and physical safeguards in place to protect the privacy of members' personal health information. Our information systems have advanced security that limits access to personal health information to authorized personnel only. We require all staff to keep confidential any personal health information they learn in performing their jobs. Additionally, staff is required to limit requests to external entities for a member's personal health information to the minimum necessary for their intended purpose.

BlueChoice requires all physicians and other health care professionals in our provider network to maintain the confidentiality of their patients' health information, and they must guard against unauthorized or inadvertent disclosure of this confidential information. Through on-site visits, BlueChoice reviews each provider's privacy policies and methods for storing and protecting patients' medical records.

BlueChoice requires all business associates, consultants and other entities with whom we contract for clinical or administrative services to maintain such confidentiality and to have a privacy policy in place that protects against unauthorized use or disclosure of confidential information. All such entities must sign an agreement attesting to the fact that they are compliant with federal privacy regulations.

### Collection, Use and Disclosure of Medical Information

BlueChoice may use and disclose medical information about you for the purposes of treatment, payment and health care operations. Examples of these routine activities that involve the collection, use and disclosure of health information include getting information from health care providers to determine medical necessity, processing claims, issuing Explanations of Benefits to policyholders and conducting quality improvement activities.

If there is a need to release member-identifiable information for purposes other than those approved by law for treatment, payment and health care operations, BlueChoice must first get a written authorization form signed by the member. The authorization form allows the member to specify what information BlueChoice is authorized to release, to whom it may be released and for what purpose.

### **Non-Discrimination Statement and Foreign Language Access**

We do not discriminate on the basis of race, color, national origin, disability, age, sex, gender identity, sexual orientation or health status in our health plans, when we enroll members or provide benefits.

If you or someone you're assisting is disabled and needs interpretation assistance, help is available at the contact number posted on our website or listed in the materials included with this notice (TDD: 711).

Free language interpretation support is available for those who cannot read or speak English by calling one of the appropriate numbers listed below.

If you think we have not provided these services or have discriminated in any way, you can file a grievance by emailing contact@hcrcompliance.com or by calling our Compliance area at 1-800-832-9686 or the U.S. Department of Health and Human Services, Office for Civil Rights at 1-800-368-1019 or 1-800-537-7697 (TDD).

Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de este plan de salud, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 1-844-396-0183. (Spanish)

如果您,或是您正在協助的對象,有關於本健康計畫方面的問題,您有權利免費以您的母語得到幫助和訊息。洽詢一位翻譯員,請撥 1-844-396-0188。(Chinese)

Nếu quý vị, hoặc là người mà quý vị đang giúp đỡ, có những câu hỏi quan tâm về chương trình sức khỏe này, quý vị sẽ được giúp đở với các thông tin bằng ngôn ngữ của quý vị miễn phí. Để nói chuyện với một thông dịch viên, xin gọi 1-844-389-4838 (Vietnamese)

이 건강보험에 관하여 궁금한 사항 혹은 질문이 있으시면 1-844-396-0187로 연락해 주십시오. 귀하의 비용 부담없이 한국어로 도와드립니다. (Korean)

Kung ikaw, o ang iyong tinutulungan, ay may mga katanungan tungkol sa planong pangkalusugang ito, may karapatan ka na makakuha ng tulong at impormasyon sa iyong wika nang walang gastos. Upang makausap ang isang tagasalin, tumawag sa 1-844-389-4839. (Tagalog)

Если у Вас или лица, которому вы помогаете, имеются вопросы по поводу Вашего плана медицинского обслуживания, то Вы имеете право на бесплатное получение помощи и информации на русском языке. Для разговора с переводчиком позвоните по телефону 1-844-389-4840. (Russian)

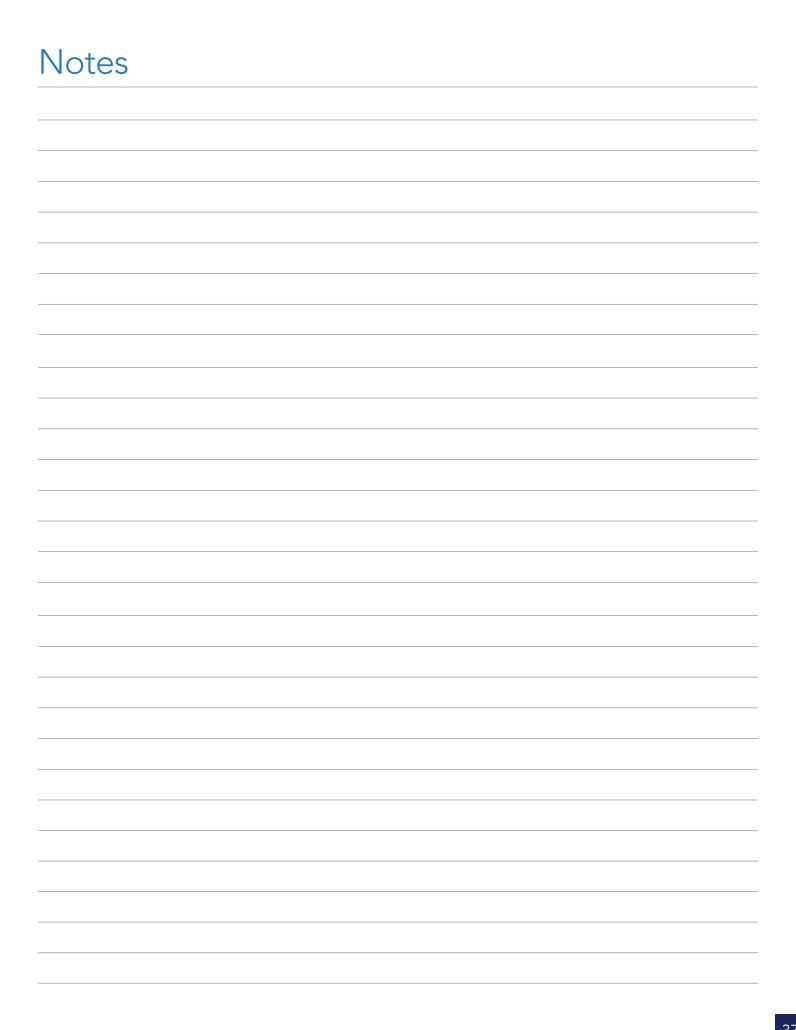
إن كان لديك أو لدى شخص تساعده أسئلة بخصوص خطة الصحة هذه، فلديك الحق في الحصول على المساعدة والمعلومات الضرورية بلغتك من دون اية تكلفة للتحدث مع مترجم اتصل ب 018-018-1 (Arabic)

10/18/2021 1 19199-10-2021



10/18/2021 2 19199-10-2021





BlueChoice HealthPlan's goal is to help keep you healthy. We look forward to helping you decide which Blue Option plan is best for you and your family.

For more information on Blue Option plans, you can:



- 1: Contact a local insurance agent.
- 2: Call us at 855-433-2132 Monday through Friday, 9 a.m. to 5 p.m.



3: Visit www.BlueOptionSC.com.

## Focus on life. Focus on health. Stay focused.



www.BlueOptionSC.com

BlueChoice HealthPlan is an independent licensee of the Blue Cross Blue Shield Association.