



## BEHAVIORAL HEALTH PROVIDER CREDENTIALING APPLICATION

### APPLICATION CHECKLIST:

- Completed application.
- Completed W9 form or appropriate IRS documentation (*Letter 147C, CP 575 E or tax coupon 8109-C*) if this is a new office location.
- A signed network agreement for each network you wish to apply.
  - Companion Benefit Alternative (CBA) Professional Agreement
  - CBA Health Insurance Exchange Addendum
  - BlueChoice<sup>®</sup> HealthPlan Healthy Blue<sup>(sm)</sup> Medicaid MCO Agreement
- Copy of state license.
- Copy of Drug Enforcement Administration (DEA) license (if applicable).
- Copy of board certification (if applicable).
- Copy of protocol (advanced practice registered nurses).
- Proof of current malpractice coverage.\*
- Completed disclosure of ownership and control interest statement (required for Medicaid MCO network).

\*Coverage limits vary:      Medical Doctors = JUA/PCF<sup>1</sup> or \$1,000,000/\$3,000,000  
All others = \$1,000,000/\$1,000,000

*Our health plan partners no longer use paper remittances. This includes paper remittance advices and paper checks. You will receive payments and remittance advices electronically. If your group or practice is not currently enrolled in the Electronic Funds Transfer (EFT) program, be sure to complete both the Terms and Conditions for Electronic Payment and the Electronic Funds Transfer Enrollment Form and return them with your application.*

CBA is a separate company that provides behavioral health benefits on behalf of BlueChoice<sup>®</sup> HealthPlan and BlueCross<sup>®</sup> BlueShield<sup>®</sup> of South Carolina. BlueCross BlueShield of South Carolina and BlueChoice HealthPlan of South Carolina are independent licensees of the Blue Cross and Blue Shield Association.

Please enclose all information and allow at least 30 days for processing before checking on the application status. We cannot process applications until we receive all information. Retain a copy of all application materials for your records.

RETURN APPLICATION TO:  
Companion Benefit Alternatives, Inc.  
ATTN: Provider Network Coordinator AX-315  
P.O. Box 100185  
Columbia, SC 29202  
Fax Number: 803-714-6456

<sup>1</sup> JUA = Joint Underwriting Association; PCF = Patient Compensation Fund  
G/CBA/Form/Behavioral Health Network Services  
FPN042-Credentialing Application  
11/1/17

### A. Personal Profile *(Please print or type.)*

<b>Full Name:</b>		<b>Date of Birth:</b>	<b>License:</b> <input type="checkbox"/> MD/DO <input type="checkbox"/> Psychologist <input type="checkbox"/> APRN <input type="checkbox"/> LPC <input type="checkbox"/> LMFT <input type="checkbox"/> LISW-CP <input type="checkbox"/> Physician Assistant
<b>Social Security Number (SSN):</b>	<b>Individual National Provider Identifier (NPI):</b>	<b>Medicaid #:</b>	
<b>Ethnicity :</b> (optional) <input type="checkbox"/> African American <input type="checkbox"/> Asian Indian <input type="checkbox"/> Native American <input type="checkbox"/> Pacific Asian <input type="checkbox"/> White, non-Hispanic <input type="checkbox"/> Other _____			<b>Gender:</b> <input type="checkbox"/> Male <input type="checkbox"/> Female

### B. Office Information

1. Primary Office Address		2. Additional Office Address <i>(Please attach another page if you have additional locations.)</i>	
Group/Practice Name:		Group/Practice Name:	
*Tax ID # (TIN):	TIN Type: <input type="checkbox"/> SSN <input type="checkbox"/> Employer ID Number (EIN)	*TIN:	TIN Type: <input type="checkbox"/> SSN <input type="checkbox"/> EIN
Group NPI:		Group NPI:	
Physical Address:		Physical Address:	
Mailing Address:		Mailing Address:	
Billing/Remit Address:		Billing/Remit Address:	
Billing Office Phone:		Billing Office Phone:	
Email Address:		Email Address:	
URL:		URL:	
Appointment Phone:		Appointment Phone:	
Fax:		Fax:	
Contact Name:	Phone:	Contact Name:	Phone:
Emergency Phone:		Emergency Phone:	
County:		County:	
<b>Make Checks Payable to:</b>		<b>Make Checks Payable to:</b>	

Do you currently practice with any other group or agency?  Yes  No  
 Will the affiliation(s) with this group or agency remain active?  Yes  No

\*Complete a separate W9 form for each TIN.

**Five-Year Work History: (DO NOT USE a curriculum vitae or résumé in lieu of completing this section.)**

	<b>Name of Previous/Current Employer(s)</b> <i>(List the most current first. Include all periods of self-employment.)</i>	<b>Date of Employment</b> <b>(MM/DD/YY – MM/DD/YY)</b>
1.		
2.		
3.		
4.		
5.		

**Please provide an explanation for any gaps in employment:**

### C. Office Profile

1. Practice Type (check only one):

- Solo Practice
- Group Practice
- Other: \_\_\_\_\_

2. Practice Office Hours:       Full Time       Part Time

- Monday      \_\_\_\_\_ to \_\_\_\_\_
- Tuesday      \_\_\_\_\_ to \_\_\_\_\_
- Wednesday      \_\_\_\_\_ to \_\_\_\_\_
- Thursday      \_\_\_\_\_ to \_\_\_\_\_
- Friday      \_\_\_\_\_ to \_\_\_\_\_
- Other \_\_\_\_\_

3. Please list any language(s) other than English you speak: \_\_\_\_\_
4. Please list any language(s) other than English the clinical or office staff speaks: \_\_\_\_\_
5. Do you know sign language?  Yes  No TDD Phone #: \_\_\_\_\_
6. Are you accepting Medicaid patients?  Yes  No
7. Methods to provide emergency coverage 24/7 (check all that apply):
- Live answering service
  - Cell phone number is available to patients
  - Pager number is available to patients
  - Back-up clinician
8. Is your office accessible to the physically challenged?  Yes  No  
 If no, what plan(s) have you made to relocate activities to a maximally accessible location? Please check one of these:
- Another office in my group is accessible and I will use this.
  - Another location in my building is accessible and I will use this.
  - I will use an office at another location. Describe: \_\_\_\_\_

#### **New Patient Accessibility**

9. Are you currently accepting new patients?  Yes  No
10. Are you occasionally available to see new patients the same day as the referrals?  Yes  No
11. Are you able to schedule an initial appointment within 10 working days of a call?  Yes  No  
 If not, what is the average waiting time for initial appointments?
- 11-20 working days  21-30 working days  More than 30 working days

#### **Access Standard for Current Patients**

12. For non-life-threatening situations that require face-to-face re-evaluation within six hours (e.g., the patient has a significant change in behavior resulting in the patient being unable to perform many day-to-day duties involving work, school, caring for family or taking care of basic needs, such as hygiene) check all that apply:
- Telephone
  - Face-to-face
  - Back-up licensed clinician
13. For urgent situations that require face-to-face re-evaluation within 48 hours (e.g., the patient has a significant change in behavior resulting in the patient being unable to perform some day-to-day duties involving work, school, caring for family or taking care of basic needs, such as hygiene) check all that apply:
- Telephone
  - Face-to-face
  - Back-up licensed clinician
14. For routine office visits (e.g., medication refill or supportive therapy), how soon can you see a current patient?
- Within 10 working days (two weeks)
  - Other (please specify): \_\_\_\_\_

**D. Clinical Profile – MDs/DOs Only**  
*This Section Is for Physicians Only.*

1. Federal DEA #: \_\_\_\_\_ State Equivalent (where applicable): \_\_\_\_\_

2. Board Certified?  Yes  No Board Eligible?  Yes  No

Please list all board certifications and specialty certifications:

Area of Certification: \_\_\_\_\_

Date of Certification: \_\_\_\_\_

Date of Re-Certification: \_\_\_\_\_

Area of Certification: \_\_\_\_\_

Date of Certification: \_\_\_\_\_

Date of Re-Certification: \_\_\_\_\_

Area of Certification: \_\_\_\_\_

Date of Certification: \_\_\_\_\_

Date of Re-Certification: \_\_\_\_\_

**PLEASE NOTE:**

**M.D.s must have board certification or get it within three years of residency and have board eligibility for us to consider you for our panel.**

3. List the hospitals where you have privileges.

Primary Privileges:	Other Privileges:	Other Privileges:
Address:	Address:	Address:
Phone:	Phone:	Phone:

4. Are your hospital privileges active and in good standing?  Yes  No

5. If you do not have active admitting privileges, please verify how you handle acute care.

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## E. Professional References

*All providers please complete this section.*

Name:	Name:
Address:	Address:
Phone:	Phone:
Web Address:	Web Address:

## F. License/Insurance Profile

1. Please indicate your licensure information.

<b>Primary Licensure</b> [select one PRIMARY code]	
<input type="checkbox"/> Psychiatrist <input type="checkbox"/> Adult <input type="checkbox"/> Child and Adolescent <input type="checkbox"/> Geriatric	License #: _____ Issue Date: _____ Exp. Date: _____ State: _____
<input type="checkbox"/> Psychologist <input type="checkbox"/> Social Worker <input type="checkbox"/> Marriage and Family Counselor <input type="checkbox"/> Licensed Professional/Mental Health Counselor <input type="checkbox"/> Psychiatric Clinical Nurse Specialist (ANCC Certification) <input type="checkbox"/> Psychiatric Nurse Practitioner <input type="checkbox"/> Other: _____	<p><b>NOTE:</b></p> <p>Please attach copies of state license. Also attach copies of board certification and DEA licensure as applicable. Please list any additional licensure information:</p>

2. Are you eligible to receive third-party reimbursement?       Yes       No

3. Please attach a copy of your most recent malpractice insurance. Required malpractice history information includes the name(s) and address(es) of all malpractice companies with whom you or your employer contracted for coverage.

Carrier's Name/Address	Policy Number	Effective Date	Expiration Date	Amount of Coverage

## G. Provider Areas of Expertise

1. Please indicate your top **10** areas of expertise. We will list these specialties with your name in our provider directory.

[ ]	ABA	<b>Behavioral Therapy for Autism Disorders</b>
[ ]	ABU	<b>Abuse, Assault and Trauma (PTSD)</b>
[ ]	ADD	<b>Attention Deficit Disorder (ADD/ADHD)</b>
[ ]	ADP	<b>Adoption</b>
[ ]	AP	<b>Anxiety and Panic Disorders</b>
[ ]	ASD	<b>Autism Spectrum Disorders (ASD/PPD/Asperger)</b>
[ ]	BAR	<b>Bariatric Assessment</b>
[ ]	BEH	<b>Behavior Modification</b>
[ ]	BPD	<b>Bipolar Disorders/Manic Depressive Illness</b>
[ ]	BSF	<b>Brief Solution Focused</b>
[ ]	CBT	<b>Cognitive Behavioral Therapy (CBT)</b>
[ ]	CD	<b>Chemical Dependency/Chemical Dependency Assessment</b>
[ ]	CHR	<b>Christian Counseling</b>
[ ]	DBT	<b>Dialectical Behavioral Therapy (DBT)</b>
[ ]	DEP	<b>Depression</b>
[ ]	DIV	<b>Divorce/Blended Family Issues</b>
[ ]	EAT	<b>Eating Disorders</b>
[ ]	ECT	<b>Electroconvulsive Therapy (ECT)</b>
[ ]	ELI	<b>End-of-Life Issues</b>
[ ]	ETH	<b>Cultural/Ethnic Issues</b>
[ ]	FAM	<b>Family Therapy</b>
[ ]	GAM	<b>Compulsive Gambling</b>
[ ]	GER	<b>Geriatrics</b>
[ ]	GLB	<b>Gay/Lesbian/Bisexual Issues</b>
[ ]	GRP	<b>Group Therapy</b>
[ ]	HIV	<b>HIV/AIDS Related Issues</b>
[ ]	INF	<b>Infertility</b>
[ ]	MED	<b>Medication Management</b>
[ ]	MEN	<b>Men's Issues</b>
[ ]	NEU	<b>Neuropsychological Testing</b>
[ ]	OCD	<b>Obsessive Compulsive Disorders</b>
[ ]	PER	<b>Personality Disorders</b>
[ ]	PM	<b>Pain Management</b>
[ ]	PN	<b>Prenatal Issues</b>
[ ]	PP	<b>Postpartum Issues</b>
[ ]	SCH	<b>Schizophrenic Disorders</b>
[ ]	SEX	<b>Sexual Disorders</b>
[ ]	TRN	<b>Transgender Issues</b>
[ ]	TST	<b>Psychological Testing</b>
[ ]	WOM	<b>Women's Issues</b>

2. Please list specialized training or experience in any of these areas or any additional professional certifications. (Do not use abbreviations.)

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3. Please check the age group(s) to which you provide services:

Child (0-12 years)  
 Adolescent (13-17 years)

Adult (18-65)  
 Geriatric (65+)

## H. Educational Profile

*All providers, please complete this section.*

**Undergraduate School:** \_\_\_\_\_ Month/Year of Graduation: \_\_\_\_\_  
Street Address: \_\_\_\_\_ Major: \_\_\_\_\_ Degree: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP Code: \_\_\_\_\_

**Graduate School:** \_\_\_\_\_ Month/Year of Graduation: \_\_\_\_\_  
Street Address: \_\_\_\_\_ Major: \_\_\_\_\_ Degree: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP Code: \_\_\_\_\_

**Medical School:** \_\_\_\_\_ Month/Year of Graduation: \_\_\_\_\_  
Street Address: \_\_\_\_\_ Specialty: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP Code: \_\_\_\_\_

**Internship:** \_\_\_\_\_ Month/Year of Completion: \_\_\_\_\_  
Street Address: \_\_\_\_\_ Specialty: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP Code: \_\_\_\_\_

**Residency:** \_\_\_\_\_ Month/Year of Completion: \_\_\_\_\_  
Street Address: \_\_\_\_\_ Specialty: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP Code: \_\_\_\_\_

**Fellowship:** \_\_\_\_\_ Month/Year of Completion: \_\_\_\_\_  
Street Address: \_\_\_\_\_ Specialty: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP Code: \_\_\_\_\_

## I. Attestation

***If you answer yes to any of these questions, please attach a written detailed explanation and any relevant documentation.***

1. Do you have any pending misdemeanor or felony charges?  Yes  No
2. Have you ever been convicted of a felony?  Yes  No
3. Has your license to practice in any jurisdiction ever been voluntarily or involuntarily denied, restricted, suspended, challenged, revoked, conditioned or otherwise limited?  Yes  No
4. In the past five years, and up to and including the present, have you had any ongoing physical or mental impairment or condition that would make you unable, with or without reasonable accommodation, to perform the essential functions of a provider in your area of practice, or unable to perform those essential functions without a direct threat to the health and safety of others?  Yes  No
5. Considering the essential functions of a provider in your area of practice, in the past five years, and up to and including the present, have you suffered from any communicable health conditions that could pose a significant health and safety risk to your patients?  Yes  No
6. Have you ever been publicly reprimanded or disciplined by a professional licensing agency or board, or are you aware of any pending investigations or complaints?  Yes  No
7. Has your DEA certification or state-controlled drug permit ever been restricted, revoked, voluntarily relinquished or otherwise limited?  Yes  No
8. Have any of your privileges or memberships at any hospital or institution ever been denied, suspended, reduced, revoked, voluntarily relinquished or otherwise limited?  Yes  No
9. Has your participation in Medicare, Medicaid or any other government program ever been limited or curtailed, or have you voluntarily excluded yourself from any of these programs?  Yes  No
10. Has your participation in an insurance company network ever been limited or terminated?  Yes  No
11. Have you had a history of chemical dependency or substance abuse that might affect your ability to competently and safely perform the essential functions of a provider in your area of practice?  Yes  No
12. Have you had or do you have any mental or physical condition, or do you take any medications that might affect your ability to competently and safely perform the essential functions of a provider in your area of practice?  Yes  No
13. Has any malpractice carrier ever made an out-of-court settlement or paid a judgment of a medical malpractice claim on your behalf, or have you ever been named in a malpractice suit that was settled, active or dismissed?  Yes  No
14. Has your professional liability insurer ever placed conditions or restrictions on your coverage or ability to get coverage?  Yes  No
15. Are you aware of any potential malpractice suits that may be filed against you?  Yes  No

## J. Consent

### I understand that:

- A. It is my responsibility to promptly advise CBA in writing within 30 days of any changes or additions to the information contained in this application.
- B. This is an application only and my submission of this application does not automatically result in participation with CBA.
- C. The CBA Professional Agreement is deemed effective on the date signed by the director of CBA.

**Notice:** *We will query the National Provider Data Bank if you apply. If we reject your application for reasons relating to professional conduct or professional competence, including misrepresenting, misstating or omitting a relevant fact in connection with your application, we may report the rejection to the National Provider Data Bank.*

I, the undersigned, hereby attest that the information given in or attached to this application is accurate, complete and true; and fairly represents the current level of my training, experience, capability and competence to practice at the level requested. I specifically authorize CBA and its authorized representative to consult with any third party who may have information bearing on the subject addressed by this application, and to inspect or obtain any reports, records, recommendations or other documents or disclosures of said third parties that may be material to the questions in this application. I also specifically authorize any such third parties to release said information to CBA and its authorized representatives upon request. I hereby release CBA and its authorized representative and any of such third parties from any liability for any such reports, records, recommendations or other documents or disclosures involving me that are made, requested or received by CBA and/or its authorized representatives to, from or by any such third parties, including otherwise privileged or confidential information, made or given in good faith and relating to the subject matter addressed by this application. I have the right to review information obtained by CBA to evaluate this credentialing application.

In choosing to participate in the CBA Provider Network, the Undersigned represents and warrants the truth and accuracy of the statements made in his/her application, and CBA shall be entitled to rely upon such statements. CBA makes no representation or warranty concerning the truth and/or accuracy of any statements made by the participating Practitioner in his/her application or related materials.

If I am accepted for participation in CBA, I consent to CBA's inspection of my patient records as allowed by law necessary for its peer and utilization review and quality assessment purposes, and agree to be bound by CBA's participation agreement, credentialing plan, policies and procedures.

A photocopy of this authorization shall be deemed equivalent to the original.

***Any information you enter into this application that subsequently is found to be false could result in your dismissal from CBA's network.***

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**Applicant**

You must sign the application in ink. Stamped signatures are not acceptable.

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**Date**

### Practitioners have the right to:

1. Review information submitted to support the credentialing application.
2. Correct erroneous information.
3. To be informed of the status of the credentialing application.

To exercise the above rights, please email your inquiries to [CBA.Provrep@companiongroup.com](mailto:CBA.Provrep@companiongroup.com).

